

Privacy Policy

Last updated: [12.11.2025]

Welcome to Trip 2 Dandeli (“we”, “us”, “our”). We respect your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.trip2dandeli.com (“Website”) and when you use our services (e.g., trip bookings, enquiries).

1. Information We Collect

We may collect information about you in the following ways:

a) Information you provide directly:

- When you make a booking, enquiry or contact us, you may provide your name, email address, phone number, mailing address, travel preferences, identity documents (if required), payment information (via third-party payment gateway), etc.
- If you register for an account or subscribe to our newsletters, we will collect the registration information you submit.

b) Automatically collected information:

- When you visit our Website, we may collect usage data (e.g., your IP address, browser type, device type, operating system, pages visited, time and date, referral source).
- Cookies and similar tracking technologies may be used to collect this usage information.

c) Information from third parties / other sources:

- We might receive information from third-party service providers, partners, or publicly available sources (for example for verifying identity or booking details).
- We may combine this with information we already have about you.

2. How We Use Your Information

We use your information for the following purposes:

- To facilitate your bookings, enquiries and trips (including communicating with you, processing payments, arranging services).
- To provide you with confirmations, receipts, customer support and other transaction-related messages.
- To send you promotional materials, special offers and newsletters (where you have opted in).
- To customize and improve our Website, services and user experience.
- To monitor usage and troubleshoot, secure our Website and prevent fraud.

- To comply with legal obligations, enforce our terms and policies, and protect our rights, property and safety.

3. Sharing Your Information

We may share your information with:

- Service providers and partners (for example: accommodation providers, transport/tour operators, payment processors) as needed to fulfil your travel services.
- Third-party vendors who help us with website operations, analytics, marketing, customer support.
- Regulatory, governmental or law enforcement authorities where required by law, or to protect our rights, users or public interest.
- In the event of a merger, acquisition, or sale of our assets, your information may be transferred to the acquiring entity (subject to this Privacy Policy or with your prior consent if required).

4. Cookies and Tracking Technologies

We use cookies, web beacons, tracking pixels and similar technologies to collect and store certain information when you visit our Website. Cookies help us:

- Recognize your device and remember your preferences.
 - Analyse how the Website is used and improve its performance.
 - Deliver targeted advertisements and offers (if you have opted in).
- You can control cookies via your browser settings. However, disabling some cookies may affect your ability to use certain parts of the Website.

5. Your Rights and Choices

Depending on your location and applicable laws, you may have rights regarding your personal information, including:

- Access: You can request a copy of the personal data we hold about you.
- Correction: You can ask us to correct inaccurate or incomplete information.
- Deletion: You may request we delete your personal data (subject to legal or contractual obligations).
- Opt-out: You may opt-out of promotional communications and/or tracking cookies.
- Withdrawal of consent: If we rely on your consent to process certain data, you can withdraw it.

To exercise these rights, please contact us using the details in Section 9.

6. Data Security

We take reasonable administrative, technical and physical measures to safeguard your information against unauthorized access, disclosure, alteration or destruction. However, no method of transmission over the internet or electronic storage is 100 %

secure. While we strive to protect your data, we cannot guarantee its absolute security.

7. Data Retention

We retain your personal information as long as needed to fulfil the purposes described in this Privacy Policy (e.g., for bookings, accounting, legal compliance). After that, we will delete or anonymize your data unless otherwise required by law or permitted for legitimate business purposes.

8. International Transfers

If you or your services are located outside India or if our service providers are located outside India, your personal data may be transferred to, stored or processed in jurisdictions outside India. When we do so, we will ensure appropriate safeguards are in place to protect your data consistent with this policy.

9. Children's Privacy

Our Website and services are not directed to children under the age of 18. We do not knowingly collect personal information from children under 18. If we become aware that we have collected such information, we will take steps to delete it.

10. Links to Other Websites

Our Website may contain links to other websites not operated by us. This Privacy Policy does not apply to external sites. We encourage you to review the privacy policies of any third-party site you visit.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will post the updated version on the Website and update the "Last updated" date above. We encourage you to review this page periodically. Continued use of our services after changes constitute your acceptance of the modified policy.

12. Contact Us

If you have any questions about this Privacy Policy or want to exercise your data-rights, please contact us at:

Email: [triptwodandeli@gmail.com]

Address: [Opp: NIRMAL NAGAR #10 DANDELI]

Phone: [+916363719634]

By using our Website or services, you agree to the collection and use of your information as described in this Privacy Policy.